# **Statement of Warranty**

**THANK YOU**: The employees and management of HYDRO TEK SYSTEMS, INC. thank you for selecting our products. The production and quality assurance team have taken the greatest care to ensure that your new pressure washer exceeds the standards set by you, the customer, by Hydro Tek engineering and ISO9001:2008 quality management standard, and by UL1776 safety certification.

YOUR RESPONSIBILITY: This operator's manual was compiled for your benefit. By studying and following the safetv. installation, operation, maintenance, and troubleshooting information contained within, you can look forward to many years of trouble-free service from your equipment. Every person who will operate the equipment must read and follow the safety warning and operating instruction sections of this owner's manual prior to use. You are responsible for operating the product properly and safely. You are also responsible to follow the maintenance schedule on the back page of this manual to keep your warrantv active.

**FREIGHT DAMAGE:** If delivered by a trucking company, please inspect for any concealed freight damage and note this on the paperwork from the trucking company before signing. Should you find damage has occurred during shipping, do not return the damaged merchandise to Hydro Tek, but file a claim immediately with the freight carrier involved.

**QUESTIONS:** Help us provide you with the fastest service. Please locate the warranty registration card enclosed and return it to Hydro Tek to register your machine.

If problems occur, contact the dealer you bought your machine from, a local authorized Hydro Tek service center, or call Hydro Tek at 1-(909) 799-9222 option 4 or ask for technical services.

GETTING STARTED: If your dealer has not prepared the machine for startup, you may need to connect the hose to the pressure outlet on the washer and connect the other end of the hose that swivels to the trigger gun inlet and Mobile Wash Skids are engine powered and tiahten. shipped from the manufacturer with the fuel tanks empty and without the battery. Connect the battery cables (positive lead first) and follow the operation instructions for starting. High Pressure Steamers are electric powered and will require an appropriate electric outlet or disconnect box and an electric plug that is rated for your machine's voltage and amperage and matches to your electrical socket. Smaller machines are equipped with a ground fault interrupter on the electrical cord and you will need to press the reset button after it is plugged in. (See Operating Instruction section and enclosed page on Installation Guidelines).

**ONE YEAR PARTS & LABOR WARRANTY:** Hydro Tek Systems, Inc. (Hydro Tek) promises to repair Hydro Tek branded power washers if defective in materials or workmanship for one year from the date of original retail purchase including the cost of PARTS and LABOR, but you must pay transportation/shipping costs and travel time.

## LIFETIME PARTS/ONE YEAR LABOR WARRANTY:

The Spiralast<sup>™</sup> heating coil (up to 4200psi) on the Hydro Tek branded product line includes a lifetime parts warranty

and a replacement coil will be provided as long as you own the machine. (Starting February 2014 mfg dates)

**ONE YEAR PARTS WARRANTY:** Hydro Tek will provide replacement parts on accessories and on all other product brands including Hot2Go power washers, Hydro Vacuum, or Hot Link heaters. (Labor is not included)

**TWO YEAR EVAPORATIVE EMISSIONS CONTROL SYSTEM WARRANTY:** Hydro Tek will repair or replace a defective evaporative emission control system (EECS) part on your pressure washer for a period of two years. *(more information on next page)* 

## Items and Conditions Not Covered:

1. Normal wear items such as discharge hose, guns, wands, spray arms, nozzles, quick couplers, o-rings, motor & generator brushes, filters, fuses, belts, & tires.

2. Cost of regular maintenance/adjustments, damage from lack of maintenance or correct operation

3. Damage due to freezing, abrasive fluids, chemical deterioration, scale build-up, or water ingress.

4. Damage from fluctuation in electrical or water supply.

5. Any product or part that has been altered, modified, over pressurized, misused, or has been in an accident.

6. Dealer installation or damage from improper installation of the machine or alteration by a dealer or promise of additional warranty from dealer. The manufacturer warranty is not transferable from the dealer to the retail purchaser on used or rented equipment.

7. Labor is not paid if the dealer that serviced your machine is not an authorized service center.

8. Labor is not paid on added accessories such as surface cleaners, hose reels, wastewater recovery, hot link water heaters, and filtration.

<u>WARRANTY PROVIDED BY OTHERS</u>: Gasoline and diesel engines and some electric motors are warranted by the manufacturer of the component and their warranty is provided through the manufacturer's service centers. Contact your authorized distributor for the closest repair center. Additional extended warranties from 3 to 5 years may be provided by engine or pump manufacturer.

**GENERAL CONDITIONS**: Hydro Tek's responsibility with respect to claims is limited to making the required repairs or replacements to the <u>original retail purchaser</u>, and no claim of breach of warranty shall be cause for any cancellation or rescission of the contract of sale of any Hydro Tek product. Hydro Tek reserves the right to change or improve the design of any of its products or illustrations without assuming any obligation to modify any product previously manufactured.

This supersedes any and all previous warranty statements for products purchased after November 2015. Hydro Tek is not liable for indirect, incidental or consequential damages including any cost of substitute equipment, loss of revenue, pecuniary expense or loss, or inability to use a Hydro Tek product. Hydro Tek disclaims all implied warranties, including those of merchantability and fitness for use for a particular purpose. Some states do not allow exclusions or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you. It is the buyer's responsibility to ensure installation and use of Hydro Tek products conforms to local codes.

**INTERNATIONAL END USERS:** Warranty is furnished by authorized Hydro Tek dealers or distributors only; and the warranty may vary depending on the dealer or distributor and may be different from Hydro Tek's warranty; please consult distributor for details.

## HOW TO OBTAIN WARRANTY SERVICE:

1. List washer model#\_\_\_\_\_. List serial #\_\_\_\_\_ (on base plate of machine near the motor/engine).

2. Contact your local service dealer and return the Hydro Tek washer or part within the warranty period along with your sales receipt. To locate service, call customer service at Hydro Tek or go to: <u>www.hydrotek.us</u> and enter your zip code.

3. You also have the option to obtain a return goods authorization and ship the questionable part freight prepaid directly to the manufacturer. The part will be evaluated upon receipt. If found defective, Hydro Tek will repair or replace part under the conditions of warranty and return to you.

4. If the defective component is an engine or motor made by another manufacturer, we, or your authorized Hydro Tek dealer, can help you obtain warranty service through the specific manufacturer's local authorized service center.

5. If you are unable to resolve the warranty claim, write to Hydro Tek Systems, Inc. 2353 Almond Ave. Redlands, CA 92374 USA, Attn.: Technical Services. Please enclose a copy of the dated purchase receipt and explain the nature of the defect.

#### **EVAPORATIVE EMISSION CONTROL STATEMENT**

The U.S. Environmental Protection Agency and Hydro Tek Systems, Inc. are pleased to explain the evaporative emission control system (EECS) warranty on your 2015 model year or newer pressure washer. New equipment that uses small off-road engines must be designed, built, and equipped to meet California anti-smog and also U.S. EPA standards. Hydro Tek Systems, Inc. must warrant the EECS on your pressure washer for the period of time listed below provided there has been no abuse, tampering, neglect or improper maintenance.

Your EECS may include parts such as the carburetor, fuelinjection system, the ignition system, catalytic converter, fuel tanks, fuel lines, fuel caps, valves, canisters, filters, vapor hoses, clamps, connectors, and other associated emission-related components.

#### MANUFACTURER'S WARRANTY COVERAGE:

This evaporative emission control system is warranted for two years. Where a EECS component is defective and a warrantable condition exists, Hydro Tek Systems, Inc. will repair your pressure washer at no cost to you including diagnosis, parts and labor.

## GENERAL EMISSIONS WARRANTY COVERAGE:

Subject to certain conditions and exclusions as stated below, the warranty on emission-related parts is as follows: (1) Any warranted part that is not scheduled for replacement as required maintenance in the written instructions supplied, is warranted for the warranty period stated above. If the part fails during the period of warranty coverage, the part will be repaired or replaced by Hydro Tek Systems, Inc., according to subsection (4) below. Any such part repaired or replaced under warranty will be warranted for the remainder of the period.

(2) Any warranted part that is scheduled only for regular inspection in the written instructions supplied is warranted for the warranty period stated above. Any such part repaired or replaced under warranty will be warranted for the remaining warranty period.

(3) Any warranted part that is scheduled for replacement as required maintenance in the written instructions supplied is warranted for the period of time before the first scheduled replacement date for that part. If the part fails before the first scheduled replacement, the part will be repaired or replaced by Hydro Tek Systems, Inc. according to subsection (4) below. Any such part repaired or replaced under warranty will be warranted for the remainder of the period prior to the first scheduled replacement point for the part.

(4) Repair or replacement of any warranted part under the warranty provisions herein must be performed at a warranty station at no charge to the owner.

(5) Notwithstanding the provisions herein, warranty services or repairs will be provided at all of our distribution centers that are franchised to service the subject engines or equipment.

(6) The Pressure Washer owner will not be charged for diagnostic labor that is directly associated with diagnosis of a defective, emission-related warranted part, provided that such diagnostic work is performed at a warranty station.

(7) Hydro Tek Systems, Inc. is liable for damages to other engine or equipment components proximately caused by a failure under warranty of any warranted part.

(8) Throughout the Pressure Washer warranty period stated, Hydro Tek Systems, Inc. will maintain a supply of warranted parts sufficient to meet the expected demand for such parts.

(9) Any replacement part may be used in the performance of any warranty maintenance or repairs and must be provided without charge to the owner. Such use will not reduce the warranty obligations of Hydro Tek Systems, Inc.

(10) Add-on or modified parts that are not exempted by the Air Resources Board or U.S. EPA may not be used. The use of any non-exempted add-on or modified parts by the ultimate purchaser will be grounds for disallowing a warranty claims. Hydro Tek Systems, Inc. will not be liable to warrant failures of warranted parts caused by the use of a non-exempted add-on or modified part.

#### WARRANTED PARTS:

The following emission warranty parts list are covered (use portions of this list applicable to your pressure washer: Fuel Tank, Fuel Cap, Fuel Line, Fuel Line Fittings, Clamps, Canister Mounting Brackets, Carbon Canister, Vapor Hoses, Vapor Hose Clamps

USE ONLY HYDRO TEK CERTIFIED ORIGINAL EQUIPMENT REPLACEMENT PARTS, FAILURE TO DO SO COULD LEAD TO WARRANTY EXCLUSION AND SEVERE BODILY INJURY